TradinSolutions EXECUTION LAYER

PLATFORM GUIDE

A tour of the member app

Create your account, confirm your country of residence, see what the Free tier includes and learn where everything lives in the member app.

WORKS ON Web app FREE AND PAID PLANS UPDATED 08 OCTOBER 2026

VIDEO · Episode 01 · A tour of the member app

01 What you'll have at the end
02 Before you start
03 Step-by-step: create your account
04 What the Free tier includes
05 Where everything lives
06 A first session, step by step
07 Words you'll see
08 Troubleshooting
09 FAQ

01

What you'll have at the end

A working TradinSolutions account at app.tradinsolutions.com, and a clear map of the member app.

By the end of this guide you will have:

- Created your account with email and password, or with Google.
- Confirmed your email address (email sign-up) and your country of residence.
- Landed on the Free tier, which needs no card and does not expire.
- Seen each area of the app: Get Started, Accounts, Cockpit, Toolkit, Fundamentals, Journal, Academy and your subscription settings.
- A short plan for what to do next, whether you stay on Free or start a paid trial.

What this guide does not cover:

- Connecting a broker account. That is Episode 02.
- Building a copier instance. That is Episode 03.
- Sizing and risk rules. That is Episode 04.

TradinSolutions is a trading automation platform. It carries decisions you have already made to the accounts you already own. It does not sell signals, manage accounts, tell you what to trade or give investment advice.

02

Before you start

WHAT TO HAVE READY

- **An email address you actually check.** Password resets, licence notices and support replies all go there.
- **Your country of residence.** You declare it once, and you cannot change it yourself afterwards.
- **A browser.** The member app runs at app.tradinsolutions.com. Nothing needs installing to use it.

WHICH PLAN YOU NEED

None. Signing up puts you on the Free tier automatically. You only choose a paid plan (Starter, Pro or Hedge) when you want to connect broker accounts for copying and journal sync, take signals from TradingView, Telegram or Discord, or use the licensed risk tools.

> **Note:** Free is a tier, not a trial. There is no card to enter, nothing to cancel and no expiry date.

03

Step-by-step: create your account

Sign up with email and password

1. Go to tradinsolutions.com and choose **Create free account** (or open app.tradinsolutions.com/signup).
2. Fill in **NAME**, **EMAIL**, **PASSWORD**, **CONFIRM PASSWORD** and **COUNTRY OF RESIDENCE**, and accept the terms.
3. Click **Create free account**.
4. The app shows **Check your inbox.** Open the confirmation email and follow the link to confirm your address. If it has not arrived, use **Resend the link**.
5. Log in at app.tradinsolutions.com. You cannot log in before the address is confirmed.

Sign up with Google

1. On the sign-up page, click **Continue with Google**.
2. Pick the Google account you want to use and approve the sign-in.
3. You land in the app. There is no form to fill in at this point.
4. The first time you open **Accounts** or the **Cockpit**, a **Confirm your country of residence.** card appears. It is asked once.

Confirm your country of residence

This is not a formality. MT4, MT5 and cTrader are not offered to US residents, so TradinSolutions checks your declared country before you can connect any of those accounts.

- Once your country is on file, you cannot change it yourself. If it is wrong, contact support at contact@tradinsolutions.com to have it corrected.
- Futures accounts on Tradovate and NinjaTrader sit outside this restriction. A US member connects futures accounts only.

> **Important:** Enter the country you actually live in. It decides which platforms you can connect, and you cannot edit it later without support.

04

What the Free tier includes

Signing up puts you on Free automatically. No card is required and there is no trial to track. Free gives you:

- **The three free indicators:** Multi-EMA Suite, Trend Heatmap and Session Killzone. Open them from **Toolkit**. The MT5 versions install from the MQL5 Market and need no licence key.
- **The Academy courses** under **Academy**. Both courses are open to every signed-in member.
- **The Fundamentals desk:** the AI market brief, live news and the economic calendar with graded release bands.
- **A manual trade journal** under **Journal**: log trades by hand against a **+ ACCOUNT BY HAND** profile, set goals, track rules and see your equity curve.

Free does not connect any broker account or signal channel, so it has no copier, no journal sync and no licensed risk tools. It is enough to try the indicators and start journaling before you commit to anything.

What the paid tiers add

Starter, Pro and Hedge sit on top of everything in Free. Every paid tier starts with a 7-day free trial.

	FREE	STARTER €69	PRO €129	HEDGE €199
MT4/MT5 accounts (copying + journal)	0	2	5	10
Futures logins (Tradovate + NinjaTrader together)	0	2	5	10
Futures sub-accounts	—	5 in total	10 per login	120 in total
cTrader logins	0	3	5	10
cTrader sub-accounts	—	10 in total	20 in total	unlimited
Signal channels (TradingView, Telegram, Discord share one count)	0	1	3	8

	FREE	STARTER €69	PRO €129	HEDGE €199
Risk tools	—	MultiTP Ladder, DisciplineGuard Pro	all four (+ PnL Manager Pro, Propfirm Rules Manager)	everything
Toolkit activations (one pool across MT5, cTrader, TradingView, per trading account)	**none**	3	5	10 (+ SEATS, up to 5 more)
Free indicators	✓	✓	✓	✓
Support	standard	standard	24H PRIORITY	24H PRIORITY
Custom tools / month	—	—	—	1 custom trading tool (EA) + 2 custom risk-management tools; more for an extra fee

Annual billing is 25% off. EUR per month, billed annually: €51.75 / €96.75 / €149.25. USD monthly: $69 / $99 / $129. USD per month, billed annually: $51.75 / $74.25 / $96.75.

Every platform, MT4 and MT5 included, starts on Starter. Free connects none. Extra custom builds on Hedge are available for an extra fee, quoted in Custom Tools. Episode 11 covers plans and billing in full.

05

Where everything lives

The sidebar is organised into five groups:

- **GET STARTED:** Get Started, Overview
- **PRODUCTS:** Accounts, Cockpit, Toolkit, Custom Tools
- **MARKETS & LEARNING:** Fundamentals, Journal, Academy
- **GROW & PARTNERS:** Affiliates, Prop Firm Deals, Partner Brokers
- **ACCOUNT:** Support, Settings

Here is what the main areas are for.

AREA	WHAT YOU DO THERE	PLAN
Get Started	A guided walk-through for connecting your first account. Start here on your first login.	All
Accounts	Connect broker accounts and signal sources: **+ Connect account**, then choose under **WHAT ARE YOU CONNECTING?** Each account is connected once and reused everywhere. Each row has **RECONNECT** to repair a connection in place.	Starter and up
Cockpit	Your copier dashboard: **+ New instance**, each instance's Provider and Followers, copied trades with their relay time, the activity feed and the log of held and skipped trades.	Starter and up

AREA	WHAT YOU DO THERE	PLAN
Toolkit	Open the free indicators and download the licensed tools your plan includes. The licence panel, **YOUR LICENCE KEY**, has **SHOW**, **COPY**, **RELEASE** and **+ SEATS**, with your **ACTIVATIONS** (x / y), **FREE SEATS** and **EXPIRES** date.	All
Custom Tools	Request your monthly custom builds: 1 custom trading tool (EA) and 2 custom risk-management tools.	Hedge
Fundamentals	The AI market brief, live news and the economic calendar with graded release bands.	All
Journal	**+ LOG TRADE**, the SETUP picker, **+ NEW GOAL**, **VIEW PER ACCOUNT**, analytics and the **END-OF-DAY REVIEW**. Synced trades arrive here from Starter.	All
Academy	The two courses: Market Mastery (beginner, 10 chapters) and Market Mastery II (intermediate, 12 modules).	All
Affiliates	Apply for the affiliate programme.	All
Support	Open a ticket from the app.	All
Settings → Subscriptions	**Manage billing** → (card and invoices), **Compare plans** → and **Cancel subscription**.	All

The Discord community is outside the app: join it free from tradinsolutions.com/community. The help centre is at help.tradinsolutions.com.

The Cockpit at a glance

The Cockpit is where copying happens. It shows:

- **Instances.** One instance is one configured set-up: a source and its destinations with their rules. A running instance shows its source with its destinations mapped out beside it.
- **TUNE** on each destination, which opens its settings. **PAUSE THIS DESTINATION** stops copying to that account without deleting it, and **RESUME THIS DESTINATION** starts it again. Changes are saved with **Save and apply**.
- **The activity feed,** with real-time copy events per instance.
- **Relay time** next to each copied trade: the time from TradinSolutions seeing the source trade to the order being accepted.
- **Held and skipped trades,** each with its reason.

The Cockpit does not fail silently. An instance that stops running is shown as not reporting, and the header shows **RELAY OFFLINE / DEGRADED** when the relay itself has a problem.

The Journal at a glance

- **+ LOG TRADE** for manual entries. The symbol and the date are required.
- **The SETUP picker** on each trade, where you add your set-ups once and pick them on every trade after that.
- **+ NEW GOAL** to set a target for this month, this quarter or this year.
- **VIEW PER ACCOUNT,** which scopes every panel to one account or to all of them.

- **END-OF-DAY REVIEW,** where you grade the day and write one thing for tomorrow.

Episode 08 covers the Journal in full.

06

A first session, step by step

Say you trade one personal MT5 account, you are thinking about a prop-firm challenge, and you want to see the platform before you pay for anything. A sensible first hour looks like this:

1. **Sign up on Free** with the email you check, and enter your real country of residence.
2. **Open Get Started** and read through it once, even if you do not connect anything yet.
3. **Open Journal** and log your last three trades by hand with **+ LOG TRADE**. Add your set-ups in the SETUP picker so every trade is labelled the same way.
4. **Set one goal** with **+ NEW GOAL**, for example a number of trades logged this month.
5. **Open Fundamentals** and look at this week's high-impact releases and their graded bands. These are information, not recommendations.
6. **Open Toolkit** and install a free indicator for MT5 from the MQL5 Market.
7. **Open Academy** and start the first chapter of Market Mastery.
8. **When you are ready to copy,** start a 7-day trial on a paid plan (every platform starts on Starter), connect a **demo** account first, and follow Episodes 02 to 04.

> **Note:** A card is required when you start a paid trial, but you are never charged during the 7 days. Cancel before day 7 from Settings → Subscriptions → **Cancel subscription** and you are never charged; your access runs to the end of the trial.

07

Words you'll see

TERM	MEANING
The relay	The hosted engine that reads a source trade and places each destination's order. Nothing runs on your machine.
Cockpit	Your copier dashboard: instances, copied trades, relay time, and the held and skipped log.
Instance	One configured copier or signal set-up: a source and its destinations with their rules.
Provider / Follower	The source account whose trades are copied, and a destination account that receives them. Older software calls these master and slave.
Connection	One broker login.
Sub-account	One account behind a login, where a platform fronts several accounts from one login.
Signal channel	One TradingView, Telegram or Discord source. All three share one count.

TERM	MEANING
Activation	One trading account a licensed Toolkit tool runs on, from one pool shared across MT5, cTrader and TradingView.
Relay time	TradinSolutions' own leg: from seeing a source trade to the order being accepted, measured per trade.
Held / skipped	A trade a rule stopped, or a trade missed while a destination was unavailable, always shown with a reason.
Toolkit	The free indicators and the licensed EAs and tools.
Academy	The two courses.
Fundamentals desk	The AI market brief, live news and the economic calendar.
Hedge	The name of the top tier. It is never a trading tactic here.

08

Troubleshooting

I CANNOT LOG IN AFTER SIGNING UP WITH EMAIL

You must confirm your address first. Open the confirmation email and follow the link, then log in again. If the email has not arrived, use **Resend the link**.

I ENTERED THE WRONG COUNTRY OF RESIDENCE

You cannot change it yourself. Contact support at contact@tradinsolutions.com and ask for it to be corrected.

I SIGNED UP WITH GOOGLE AND THE APP IS ASKING FOR MY COUNTRY

That is expected. Google sign-up skips the form, so the **Confirm your country of residence.** card appears the first time you open Accounts or the Cockpit. It is asked once.

MT4, MT5 OR CTRADER IS GREYED OUT OR MISSING

Two possible reasons: you are on Free, which connects no accounts (every copier platform starts on Starter), or your declared country is the United States, where MT4, MT5 and cTrader are not offered. A greyed-out option is a plan or region limit, not a technical fault.

I CANNOT FIND THE COPIER ON MY FREE ACCOUNT

The trade copier and the signal copier are not part of Free. Start a paid trial to use them.

09

FAQ

IS THE FREE TIER A TRIAL?

No. Free is a permanent tier. There is no card, no expiry and nothing to cancel.

DO I NEED A CARD TO START A PAID TRIAL?

Yes. A card is required when you start the 7-day trial on Starter, Pro or Hedge, but you are never charged during the trial. The first charge happens on day 7 unless you cancel before then. The trial applies once per plan per member.

CAN I CHANGE MY COUNTRY OF RESIDENCE LATER?

Not yourself. Contact support if it needs correcting.

DOES TRADINSOLUTIONS TELL ME WHAT TO TRADE?

No. There is no signal room, no managed account and no recommended trade anywhere in the product. It executes decisions you make, or calls from channels you choose.

DO I NEED A VPS OR A COMPUTER LEFT ON?

No. The relay runs on TradinSolutions' hosted infrastructure. Copying continues with your laptop closed. You only need a VPS if you separately run Expert Advisors or other tools inside your own terminal.

WHERE IS MY DATA KEPT, AND WHICH LAW APPLIES?

TradinSolutions is based in Groningen, the Netherlands, so European data protection law (GDPR) applies. Your trade password goes straight to the broker bridge and isn't stored by us. The privacy policy on the site sets out what is collected and for how long.

WHERE DO I GET HELP?

Start with the help centre at help.tradinsolutions.com. If that does not answer it, open a ticket from the app or email contact@tradinsolutions.com. Pro and Hedge get 24-hour priority.

Need help? Help centre: help.tradinsolutions.com · Email: contact@tradinsolutions.com · Community: the TradinSolutions Discord (tradinsolutions.com/community).

Trading leveraged products carries a high level of risk and can result in the loss of all invested capital. These tools execute and manage the decisions you make; they do not make trades profitable and are not investment advice. Test every setting on a demo account first. CFD products are not offered to United States residents.