TradinSolutions EXECUTION LAYER

PLATFORM GUIDE

Plans, billing and trials

Start free. Upgrade when it earns it: the four tiers, the 7-day trial, monthly or annual billing through Stripe, and how to change or cancel a plan.

WORKS ON Web app FREE AND PAID PLANS UPDATED 08 OCTOBER 2026

VIDEO · Episode 11 · Plans, billing and trials

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What you'll have at the end

By the end of this guide you will know:

- what each of the four tiers includes, and which one fits the accounts you run;
- how the 7-day free trial works, and when the first charge happens;
- how monthly and annual billing compare;
- how to move up, move down or cancel from Settings;
- what your EU, EEA or UK right of withdrawal covers, and what ends it.

What billing does: every paid tier is a subscription handled by Stripe, TradinSolutions' payment processor, priced with any applicable VAT included.

What it does not do: there are no per-connected-account fees inside a tier. Your plan sets how many accounts you can run; a second account inside that allowance costs nothing extra.

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Before you start

THE TIERS

- **Free** is a tier, not a trial. No card, no expiry. Signing up puts you on it automatically.
- **Starter**, **Pro** and **Hedge** are paid tiers. Each has a 7-day free trial.

WHAT TO HAVE READY

- A member account at app.tradinsolutions.com.
- A payment card, if you are starting a paid trial. A card is required to start a trial, but you are never charged during it.
- A clear idea of how many broker logins and accounts you will connect, and on which platforms.

> **Important:** MT4, MT5 and cTrader aren't offered to US residents. A US member connects futures accounts only, through Tradovate and NinjaTrader, and sees USD prices. Your country of residence is set at sign-up and can only be changed by support.

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What each plan includes

PLANS AND LIMITS

	FREE	STARTER €69	PRO €129	HEDGE €199
MT4/MT5 accounts (copying + journal)	0	2	5	10
Futures logins (Tradovate + NinjaTrader together)	0	2	5	10
Futures sub-accounts	—	5 in total	10 per login	120 in total
cTrader logins	0	3	5	10
cTrader sub-accounts	—	10 in total	20 in total	unlimited
Signal channels (TradingView, Telegram, Discord share one count)	0	1	3	8
Risk tools	—	MultiTP Ladder, DisciplineGuard Pro	all four (+ PnL Manager Pro, Propfirm Rules Manager)	everything

	FREE	STARTER €69	PRO €129	HEDGE €199
Toolkit activations (one pool across MT5, cTrader, TradingView, per trading account)	**none**	3	5	10 (+ SEATS, up to 5 more)
Free indicators	✓	✓	✓	✓
Support	standard	standard	24H PRIORITY	24H PRIORITY
Custom tools / month	—	—	—	1 custom trading tool (EA) + 2 custom risk-management tools; more for an extra fee

PRICES

- **Monthly:** €69 / €129 / €199 for Starter / Pro / Hedge. US residents pay $69 / $99 / $129.
- **Annual is 25% off.** EUR per month, billed annually: €51.75 / €96.75 / €149.25. USD per month, billed annually: $51.75 / $74.25 / $96.75.
- Annual billing is charged once for twelve months. The "per month, billed annually" figure is the effective monthly cost, not a monthly charge.
- Extra custom builds on Hedge are available for an extra fee, quoted in Custom Tools.

ON EVERY PLAN, FREE INCLUDED

- The trade journal with goals and a trading plan (journal sync from a broker needs a connected account, so it starts on Starter).
- The Fundamentals desk: the AI market brief, live news and the economic calendar.
- The free indicators and both Academy courses.

WHICH ONE FITS

- **Free:** you want the journal, the Fundamentals desk, the free indicators and the courses, and no copier.
- **Starter:** you copy between up to two MT4/MT5 accounts, run cTrader or futures accounts within Starter's allowances, or take calls from one signal channel, and want the journal to fill itself. Every copier platform starts here.
- **Pro:** you need more accounts or signal channels, all four risk tools, or 24-hour priority support.
- **Hedge:** you run many accounts, need more activations, or need a rule the standard settings cannot express (custom builds).

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Step-by-step: start a trial

1. Sign in at app.tradinsolutions.com, or open tradinsolutions.com/pricing.
2. Choose the paid tier and whether you want monthly or annual billing.
3. Start the free trial and enter your card at checkout. You are never charged during the trial.

4. Checkout asks you to tick a box asking TradinSolutions to begin straight away. Every checkout asks for it, and the box is never ticked for you. If you are an EU, EEA or UK consumer, ticking it ends your fourteen-day right of withdrawal, because your access starts as soon as you subscribe.
5. Your first charge happens automatically on day 7, unless you cancel before then.

The trial is available once per plan per member. Subscribing again to a plan you have already had does not give you another trial.

> **Note:** A trial is the time to test on demo accounts. Every supported platform offers a demo, and a demo destination exercises the whole path: authorisation, symbol mapping, sizing, the first copied trade and the skip log. Run it across different sessions, not one quiet morning.

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Step-by-step: change or cancel your plan

Cancel

1. Open **Settings** → **Subscriptions**.
2. Click **Cancel subscription**.
3. The app asks **Cancel at the end of this period?** Click **Open billing portal** and confirm the cancellation in Stripe's billing portal.

What happens next depends on timing:

- **During the trial:** you are never charged, and your access runs to the end of the trial.
- **After your first charge:** you keep full access until the end of the period you have already paid for. Unused time is not refunded pro rata.

To update your card or download invoices, use **Manage billing** → on the same page.

Move up or down

1. Open **Settings** → **Subscriptions** and use the plan picker.
2. Choose **Move up to …** or **Move down to …**, followed by the plan's name (for example **Move up to Pro**).
3. Confirm. Plan changes are prorated and charged at once.

The pricing page does not take a second subscription from a paying member. If you try, it shows "Your account already has a plan that is billing..."; change plan from Settings instead.

On a move up, your instances and linked accounts carry across unchanged and your activation pool grows.

A move down that takes you below the lower plan's limits suspends the excess connections rather than deleting anything. Before you confirm, the app lists the connection groups that will be suspended, so nothing is lost if you move back up later.

A plan change keeps your billing period and currency: a monthly plan stays monthly, and a plan billed in euros stays in euros.

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What each term means

TERM	MEANING
Free tier	A permanent plan with no card and no expiry. Not a trial.
Free trial	Seven days on a paid tier, with a card on file and nothing charged. Once per plan per member.
Billed annually	One charge for twelve months at 25% off the monthly rate.
Proration	A plan change is charged pro rata for the rest of the current period, at once.
Login	One cTrader ID, or one Tradovate or NinjaTrader login.
Sub-account	One account behind a login, on cTrader, Tradovate and NinjaTrader.
Signal channel	One TradingView, Telegram or Discord source. All three share one count.
Activation	One trading account a licensed Toolkit tool runs on, from one pool shared across MT5, cTrader and TradingView.
Right of withdrawal	The fourteen-day right EU, EEA and UK consumers have on digital services, ended by the tick box at checkout.
Suspended connection	A connection above a lower tier's limit after a move down. Paused, not deleted.

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Worked example: trying Pro for three MT5 accounts

Say you trade three MT5 accounts and want the hosted copier between them. MT4/MT5 copying starts on Starter, but Starter allows two MT4/MT5 accounts, so three accounts need Pro (five).

1. You start the Pro trial on monthly billing from the pricing page. Your card is on file; nothing is charged.
2. At checkout you tick the box asking to begin straight away. Your access starts.
3. You spend the week copying from one MT5 demo to two other demos, across several sessions.
4. On day 5 you are happy with it and leave the subscription running. On day 7, the first monthly charge is taken.
5. A month later you download the invoice from **Settings → Subscriptions → Manage billing →**.
6. Months later you consider **Move down to Starter**. The app lists the MT4/MT5 group as one that would be suspended, because three accounts exceed Starter's two. You stay on Pro, or move down and keep two accounts.

If on day 5 you had decided against it, cancelling with **Cancel subscription** would have meant no charge at all, with access running to the end of the trial.

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Troubleshooting

WHAT YOU SEE	LIKELY REASON	WHAT TO DO
No trial offered on a plan	You have already had a trial on that plan	Trials are once per plan per member.
MT4 or MT5 is greyed out when connecting an account	You are on Free, which connects no accounts	Choose **Move to Starter**. Every copier platform starts on Starter.
MT4, MT5 or cTrader is blocked entirely	Your account is flagged as US-based	These aren't offered to US residents; US members connect Tradovate and NinjaTrader only. Contact support if your country is wrong.
Connecting another account fails with an upgrade message	You are at your plan's limit for that kind of account	Remove an account or move up.
The pricing page says "Your account already has a plan that is billing..."	You already pay for a plan	Change plan from **Settings** → **Subscriptions**.
Some connections show as suspended	You moved down below their limit	Move back up, or remove connections you no longer need.
Paid tools stopped verifying	The subscription lapsed and the 48-hour licence grace period ended	Update your card under **Settings** → **Subscriptions** → **Manage billing** →.
You want an invoice	Invoices live in Stripe's billing portal	**Settings** → **Subscriptions** → **Manage billing** →.

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FAQ

Is there a free plan? Yes, and it does not expire. Free is a tier rather than a trial.

Can I cancel at any time? Yes, from **Settings** → **Subscriptions** → **Cancel subscription**. Cancellation takes effect at the end of the period you have already paid for. During a trial you are never charged, and access runs to the end of the trial.

What stops when a cancelled plan ends? Your copier and signal instances stop at the end of the period, and your licence activations are revoked. Journal history, goals and rulebook are kept.

What if a payment fails? Stripe retries the payment. If all retries fail, Stripe cancels the subscription.

Do you offer refunds? Refunds are handled under the published Refund Policy, linked in the site footer. Read it before you subscribe. In short: no charges during a trial, and no refunds for unused time after a charge. Custom EA and risk-tool deposits, one-time purchases and MQL5 Market items have their own rules.

Can I pay monthly, or do I have to commit to a year? Both are offered on every paid tier. Monthly is not penalised beyond losing the annual discount.

Do I pay more for each account I connect? No. Your plan sets the allowance; accounts inside it cost nothing extra.

Are prices the same in the US? No. US residents see USD prices ($69 / $99 / $129 monthly), not a conversion. MT4, MT5 and cTrader aren't offered to US residents, so a US member connects futures accounts only.

Need help? Help centre: help.tradinsolutions.com · Email: contact@tradinsolutions.com · Community: the TradinSolutions Discord (tradinsolutions.com/community).

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